

## REBATE TERMS AND CONDITION

### A. Eligibility

1. Butra HeidelbergCement cement rebate program is only open to all hardware stores in Brunei selling Brunei Cement 50kg cement bag 52.5N
  
2. For clarity, this cement rebate program does **NOT** apply to:
  - A. all our main distributors: Bian Hoe Sdn Bhd, Goldmyne Hardware, Hong Leong Timber & Trading Co., Low San Hardware and Nam Heng Enterprise Co.;
  - B. all hardware stores owned by any of our distributors listed in paragraph (a) above; and
  - C. all our direct clients including China State Construction Engineering Cooperation, Daelim Industrial Co., Readymix Concrete (B) Sdn Bhd, Sahid Sdn Bhd and Swee Sdn Bhd and any other future direct clients.

### B. Return Policy

1. Butra HeidelbergCement will only accept hardened Brunei Cement 50kg 52.5N cement bags.
2. The returned cement bag shall be in a good condition; not torn, opened or wet.
3. For every **Four** (4) returned 50kg 52.5N cement bag, the claimant(s) will in return receive **One** (1) new bag of 52.5N cement. Claimant(s) will need to sign a form once they have received the new bag of cement.
4. All claimant(s) shall arrange for delivery of the 50kg 52.5N cement bags to be returned by themselves. Butra HeiderlbergCement will not provide any pick-ups or delivery services.

### C. General Conditions

1. Butra HeidelbergCement Brunei Cement shall not be responsible for any injury, pain, loss or damages suffered by the claimant(s) in connection with the rebate program.
2. Any engagement in fraud or illegal activities relating to rebate program will result in the forfeiture and termination of the claimant(s) redemption.
3. Butra HeidelbergCement Brunei Cement is entitled, at any time, in its discretion and without giving any reason or notice, to terminate the programme or withdraw, cancel or invalidate any rebate items.
4. Butra HeidelbergCement Brunei Cement is not liable if it is unable to perform its obligations under these terms and conditions, due directly or indirectly to the failure of any machine or communication system, industrial dispute, war, Act of God, (bankrupt) or anything outside the control of the plant or its merchants or agents.
5. Butra HeidelbergCement reserves the right to vary, delete or add to any of these terms and conditions and target required for redemption at any time at its discretion without notice. For the latest details and information, visit [www.bruneicement.com](http://www.bruneicement.com)
6. Butra HeidelbergCement decision on all matters relating to the rebate programme is final and binding on the claimant(s).
7. All information is accurate at the time of printing.